

STAFF NOTES

Colonel Thomas H. Streicher, Jr., Police Chief May 3, 2005

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SUBMITTED BY

PUBLIC INFORMATION OFFICE

PERSONNEL SECTION

SUPPLY UNIT

INFORMATION TECHNOLOGY MANAGEMENT UNIT

PLANNING SECTION

CHIEF'S OFFICE

1. PUBLIC SERVICE RECOGNITION WEEK

Police Officer Patrick Galligan and Police Officer Katrina Neal will be recognized for their valorous deeds Wednesday, May 4, 2005, at noon on Fountain Square during the program for Public Service Recognition Week.

Officer Galligan received the Ohio Attorney General's Distinguished Law Enforcement Award for Valor for his professionalism and composure February 19, 2004, when a suspect shot at him while driving in an unmarked vehicle. Officer Galligan stopped his car, took cover, radioed for assistance, and returned fire, wounding the suspect. Because of Officer Galligan's valorous actions, the violent suspect was taken into custody.

Officer Katrina Neal received the Hamilton County Police Association's Robert Hovater Award for Valor for her actions March 6, 2004, when a prisoner she was transporting retrieved a concealed firearm and began firing at her. She quickly exited her vehicle and diverted oncoming traffic from the danger. When she observed that the suspect's gunshots had wounded a bystander, Officer Neal returned fire causing the suspect to surrender.

Public Service Recognition Week recognizes the dedication and service of those who work in all levels and areas of government; providing an opportunity to honor those individuals who have done an outstanding job during the year.

2. CITIZEN FEEDBACK PROGRAM

The Citizen Feedback Program is designed to elicit public response regarding the quality of service offered by the Police Department. The Department receives numerous emails and letters of thanks and commendation from citizens, communities, and other agencies concerning their positive experiences with members of our Department. Attached to these Staff Notes are the results for citizen feedback and letters of commendation received during the first quarter of 2005.

3. SUMMER UNIFORM SHIRTS

New summer uniform shirts have been ordered without arm patches. Some officers may still receive summer shirts with patches while Supply Unit depletes their current stock of shirts. Most officers will receive shirts without patches. All future summer uniform shirts will be issued without the patches. Existing patches are not to be removed. Officers may wear either summer shirt.

4. EMPLOYEE TRACKING SOLUTION

The Employee Tracking Solution (ETS) was implemented with a goal of assisting supervisors and managers in assessing overall employee performance. ETS serves as an early intervention system for employees engaged in risk activities, identifying both high achieving employees and employees requiring intervention.

There is still a short list of items the vendor must correct, including the comparison analysis tools, before the system is termed stable. Per Procedure 16.111, Employee Tracking Solution, there are functions within the system that supervisors should be performing, other than data entry, to assist with the overall goals. This includes reviewing an employee's case history at the following times:

- After each incident at the first level of review. The review should be noted in the "notes" in work-flow before being forwarded to the next level of review.
- At the end of each 28-day work period. The review should be noted via an Employee Supplemental Log (ESL), including comments about monthly performance. Sergeants are to document monthly performance via ESL, they are no longer to record comments on the back of the Form 436B, Monthly Composite – Officer's Daily Activity Record. Lieutenants and above may still comment on the back of the monthly worksheet or add their comments to the ESL upon review.
- Upon transfer. All supervisors having line authority over an officer being transferred into an assignment will review the ETS file on the officer at the time of transfer. All supervisors transferred to another assignment will review the ETS files information on all officers assigned under their supervision.

Supervisors are also reminded that ESLs are to be reviewed with the employee as soon as possible and not just work-flowed to the employee. Work-flowing the ESL to the employee should not occur until the supervisor is ready to discuss the entry.

Supervisors should review Procedure 16.111. Please direct any questions to Lieutenant Lee Carmichael or Senior Computer Programmer Analyst Jim Olthaus at line 263-8080.

5. "CITIZEN'S GUIDE TO COMMUNITY ACTION" HANDBOOK

The Citizen's Guide to Community Action: Addressing Nuisance Complaints and Neighborhood Blight (Citizen's Guide) is designed to strengthen our partnership with citizens to achieve safer and cleaner neighborhoods. The Citizen's Guide provides general information; answers to Frequently Asked Questions; an overview of several common violations, their regulatory authority and enforcement procedures; and a resource list.

The Citizen's Guide is one of four tools being developed through the Code Enforcement Initiative to improve the quality of life in the City of Cincinnati. This guide is being distributed to members of the Police Department, Health Department, Buildings & Inspections, Keep Cincinnati Beautiful, Community Police Partnering Center, community councils, and other key organizations.

Officers should acquaint themselves with this helpful guide. The Citizen's Guide is posted on the City's web site at www.cincinnati-oh.gov.

6. THANK YOU LETTERS

Attached to these Staff Notes are letters of appreciation and praise written to the Police Chief for the professionalism displayed by our Department and specifically the following officers:

Lieutenant Paul Broxterman Sergeant Don Murnan Police Officer Al Staples Police Officer Colin Vaughn Police Officer Tanya Cook

Lieutenant Kurt Byrd Police Officer Bruce Maxwell Police Officer Sharon Berger Police Officer Darrin Hoderlein

City of Cincinnati



Interdepartmental Correspondence Sheet

Date: April 18, 2005

To Colonel Thomas H. Streicher Jr., Police Chief

From Lieutenant Tim Sabransky, Personnel Section

Copies to

Subject Citizen Feedback Program/Letters of Commendation – 1st Quarter Results

The Citizen Feedback Program is designed to promote public response regarding the quality of service offered by the Police Department. We receive many emails and letters of thanks and commendation from citizens, communities, and other agencies concerning positive experiences with members of our Department.

Below is the experience of the Citizen Feedback Program and Letters of Commendation for the 1st quarter of 2005, and year to date totals.

Section	Feedback 1st QTR	Feedback YTD	Letters 1st QTR	Letters YTD
D1	9	9	41	41
D2	4	4	33	33
D3	2	2	8	8
D4	10	10	16	16
D5	3	3	12	12
Chief's Office	1	1	1	1
CIS			23	23
Training				
SSS	5	5	11	11
COP				
Planning Section			1	1
PIO				
Tactical Planning			1	1
CVCS	1	1	4	4
Police Relations				
Inspections				
YSS	3	3	4	4
Records Section				
Impound/Propert			_	
y Unit			1	1
IIS			1	1
Patrol Admin			2	2
TOTAL	38	38	159	159

Feedback by Type

<u>Number</u>	<u>Type</u>	<u>Definition</u>
0	Arrest	Officer made an arrest / unable to determine how initial contact was made
9	Assist	Helped a stalled motorist / gave information or directions to a citizen - unable to determine how the initial contact was made
14 Service		Spoke at community meeting / assisted community or community member in a neighborhood activity / ed in improving community conditions in some er
9	Radio Run	Responded to a call for service and handled the situation / made a positive impression
0	Report	Took a report in person or by phone and made a positive impression
6	Ride along	Spent time riding with a police officer and was a positive experience

Officers receiving feedback forms or email from citizens - 1st Quarter 2005

Deon Mack Louis Arnold Scott McManis Troy Bastin Dean Chatman Michael Neville **Tracey Corso** Tim Pappas Dwayne Dawson **Dwight Pewett** Darin Dornette Thomas Rackley Charles Dukes Michael Rees George Engelman Darrell Rhone Robert Robinson Jerome Enneking (3) Charles Fink Richard Schmalz Randolph Grote Douglas Smith

Steven Hamann Thomas H. Streicher, Jr. Derrick Hill Caroll Todd (2)

Cary Jodice (2)
Anthony Johnson (2)

Caroli Todd (2)

Gregory Toyeas (2)

Mark Williams

Sandra Johnson Reginald Lane

Officers receiving Letters of Commendation from Citizens – 1st Quarter 2005

Kurt Ballman Frederick Gilmer Daniel Ogilvie Paul Graves Michael Barge Tim Pappas Barry Beasley Rudolph Gruenke Robert Perry **Darrell Beavers** Yvonne Gutapfel **Dwight Pewett** Brian Beechler Nicholas Hageman Rodney Pompey William Hahn Larry Powell William Bell Steven Hamman Mark Bode Luke Putnick Robert Bovce **Eddie Hawkins** Andrew Raabe Michelle Bradley John Heine Thomas Rackley **Donald Brown** Andrew Heyob Kelly Raker Kurt Byrd Derrick Hill Robert Randolph **Barry Carr** Robert Hill Jeffry Ray **Daniel Carter** Kathryn Horn Thomas Sandmann Cindy Combs Michael Hudepohl Jeffrey Schare Robert Cook Robert Hungler Christopher Schroder William Hunter Carl Shircliff Matthew Corrnachione Jason Cotterman Douglas Ibold **David Simpson** James Crowley Eliot Isaac **Bradford Smith** Michael Cureton Kenneth Isham **Donald Smith** Lisa Davis George Jason Eric Smoot Dana Jones Princess Davis Vincent Steinwert Malynda Jordan Joey Stevens Linda Day Thomas Defosse Eric Karaguleff Thomas Streicher, Jr. William Kinney Harold Sturgeon Vince Demasi Scott Krauser Teresa Theetge Richard Dews Jody Dillinger David Landesburg Jesse Thompson Clydia Dudley Richard Lehman **Alvin Triggs Charles Dukes** Robert Liston Cassandra Tucker George Engelman Norman Luttrell Salvatore Tufano Jeffrev Ertel Kellev MacBeth Robert Uhlenbrock Evan Evans Michael Machenheimer Ralph Unger Joshua Fehrman Deon Mack **Douglas Ventre** Charles Fink John Mendoza Brian Vuyancih David Fink Deborah Mercado John Wainscott Michael Flamm Barbara Mirlenbrink Albert Werner Mark Fogel Patrick Moran James Whalen Terrence Forte Kimetha Moreno Lilgenia Wharton

Douglas Neack

Michael Neville

Jane Noel

Arthur Frey

Timothy Fritz

Darren Gibson

Barbara Winstead Royce Winters Virginia Wright Neal Zoellner Michael Zwick

Dionne Winfrey

The following agencies or businesses sent letters of thanks or commendation to officers for excellent service, participation in various events, assistance with investigations, assisting stranded motorists, special events or parades, special presentations, and professional behavior under adverse circumstances. All of the comments were very positive and showed a great appreciation for the members of the Department.

Cincinnati USA	Cincinnati Ukraine Partnership	Success by 6
Xavier University Police	Taliaferro, Mehring, Shirooni, Carran&Keys, PLLC	Lawrenceburg Police Department
Drug Abuse Reduction Task Force	Cadre Information Security	Hamilton County Court of Common Pleas
US Department of Justice	Department of Defense	ARTIMIS
Downes, Hurst, & Fishel	Mount Adams Business Guild	Hamilton County Prosecutor's Office
National Crime Prevention Council	Hillside Maintenance Supply Co.	Blue Ash Police Department
Business Intelligence, Inc.	Gerhardstein Branch & Laufman	Child Protection Centre Society
Springfield Township Police Department	Ella.Net Design	Delhi Township Police Department
Norwood Police Division	Fairfax Police Department	Jacobs High School
Ohio Crime Prevention Association	Upper Arlington Police Department	Core Behavioral Health Centers
University of Cincinnati	Norwood Police Division	

Below are some excerpts from letters sent to the Police Department.

From the Child Protection Centre Society about a ride along; "... Officer Pewett displayed a high level of professionalism and courtesy, not only to me, but to the many citizens we dealt with that evening. Officer Pewett is knowledgeable about the community he polices and serves it well..."

From Jacobs High School concerning an overnight camp; "... Officer Hawkins impact at Jacobs has been extremely positive for our student body. My observances of his interactions with the students have led me to make this request. I feel that his ability to relate with the students will enhance the camping experience for all the students attending."

From a citizen;"...I had the opportunity to ride with Officer Mark Williams as part of Leadership Cincinnati. We had several arrests and I really appreciate the job he does. I felt that he gave those he confronted every opportunity to stop their behavior or explain their situation. It opened my eyes to the danger the officers place themselves in every day. Keep up the great work! Officer Williams is a positive force in a negative city."

From a citizen;"...The front page <u>Enquirer</u> story on the officers that went to take a woman to court and ended up baby sitting the woman in her day care brought me to tears. The compassion of the officers – the EMPATHY is a story to tell over and over again..."

From an Adjunct Professor, University of Cincinnati, on a presentation to class;"...Sergeant Rudy Gruenke and Specialist Pat Moran were professional, enthusiastic and engaging throughout evening. Their experience, knowledge and willingness to share were greatly appreciated. I would like to thank the Cincinnati Police Department and commend Sergeant Gruenke and Specialist Moran for their contribution."

From a citizen requesting police assistance;"...Just a note of appreciation for your officer's quick response. A young, very intoxicated man was pounding on our front door and window trying to get in. I called 911 at 1:57 AM and the police arrived within 3 minutes – that is fast. I hope I don't need your assistance again but its nice to know how prompt the police were. Thank you."

It is evident from the many letters and emails submitted that police officers continue to provide a high level of service to the citizens of Cincinnati in keeping with the Values and Mission of the Police Department.



LOUISVILLE METRO POLICE DEPARTMENT OFFICE OF THE CHIEF

JERRY E. ABRAMSON

ROBERT C. WHITE
CHIEF OF POLICE

April 5, 2005

Chief Thomas H. Streicher, Jr. Cincinnati Police Department 310 Ezzard Charles Drive Cincinnati, OH 45214

Dear Chief Streicher:

On Wednesday morning, March 23, 2005 Officer Peter Grignon made the ultimate sacrifice. While responding to a routine run to investigate a hit and run accident, he was shot multiple times and later passed away at University Hospital. This has been a very tragic and heartbreaking time for Officer Grignon's family, the Louisville Metro Police Department and the community of Louisville.

I would like to thank you and the officers of the Cincinnati Police Department who attended the funeral services for Officer Grignon. The attendance of so many law enforcement personnel demonstrates the strong bond that we in law enforcement share.

Again, thank you for your concern and support. I ask that you and your department continue to keep the Grignon family, friends, and the Louisville Metro Police Department in your thoughts and prayers as we all continue through this difficult time of mourning.

Sincerely,

Colonel Robert C. White

Chief of Police

Louisville Metro Police Department

/rkg

Dear Colonel Streicher

I am member of the Urban League African American Leadership Development Program I am writing to thank District 2 for providing me the opportunity to experience an up close look at the day in a life of a police officer as a part of the "Ride-Along" program.

It was a very interesting experience. I have always had a great deal of respect for the kind of work that police officers are responsible for. The constant threat of danger in and of itself would be too much for me.

I must admit that my view of the police officers and their behavior had been tainted based on media accounts as well as word of mouth input from community members. However, the biggest positive associated with this experience was centered on my meeting and spending the day with Officer Cook.

I was very impressed with her overall thoroughness and attention to detail. However, the trait that stood out the most was her courteous behavior. While I felt that she was always in control, her smile was ever present and the people that she interacted with were treated with kindness. Whenever possible, she took the time to demonstrate agency procedures and processes to me. At the same time, she appeared to leave no stones unturned in gathering what was needed in the way of her investigative efforts. Officer Cook routinely went the extra mile.

While I am sure that the police force consists of all kinds of personalities, Officer Cook truly appears to be one of the good guys. The biggest compliment that I can pay her is that I would always be happy to see her appear on the scene whenever I was in a situation that required police intervention. With few exceptions, I am sure that the people whose path she crosses are better off for the experience.

Again, special thanks to Officer Cook and all involved for such an insightful experience.

Sincerely,

Dan E. Downs

Dan E. Davis

Cc: Officer Cook

UNGERS & ASSOCIATES, INC.

Environmental and Industrial Hygiene Consulting

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April 25, 2005

Captain James L. Whalen District One Commander Cincinnati Police Division 310 Ezzard Charles Drive Cincinnati, OH 45214

Dear Captain Whalen:

I wanted to make you aware of the very fine performance recently given by one of your District One officers: Darrin Hoderlein.

I will not trouble you with the specifics of the events and subsequent trial, but I wanted you to know how very professional, knowledgeable, and helpful Office Hoderlein was during a trying time for my daughter and our family. I have rarely encountered - in any public official - the level of concern and assistance that Officer Hoderlein provided.

As a citizen and residence of the City of Cincinnati, it is reassuring to know that such officers are actively serving our community.

Your department should be very proud to have such a fine person on staff. Keep up the good work!

eslie J. Ungers, President

A Grateful Citizen

cc: Col. T. Streicher

1136 Saint Gregory Street, Suite 210 Cincinnati, Ohio 45202 Tel: (513) 579-9899 Fax: (513) 579-9954

100 E. Campus View Blvd., Suite 250 Columbus, Ohio 43235 Tel: (614) 438-2695

Fax: (614) 263-6923

Lawrenceburg Police Department

349 Walnut Street

Lawrenceburg, Indiana 47025 Gene Hunefeld, Chief Donald B. Combs, Jr., Assistant Chief February 9, 2005

Phone (812) 537-2284 Fax (812) 537-4066

Lt. Kurt Byrd Cincinnati Police Department 310 Ezzard Charles Drive Cincinnati, OH 45210

Dear Lt. Kurt Byrd,

Words can not express our gratitude to you for your assistance with the funeral arrangements for Detective Sergeant Tom Cochran. During our time of grief, we were comforted in knowing that so many people were willing to help pay tribute to Tom in the way he deserved.

With this tragedy, we are reminded of the goodness and quality of people in both our community as well as our extended law enforcement family. We gather great solace in this. We will always remember the professionalism, support and compassion given to our department by our law enforcement brothers and sisters.

Thank you,

Gene Hunefeld, Chief of Police

Don Combs, Jr., Asst. Chief of Police

April 19, 2005

Captain Vince Demasi Criminal Investigation Section Homicide 824 Broadway Cincinnati, Ohio 45202

Dear Captain Demasi:

In August, 2004, I was the victim of an armed robbery in the Clifton area. Because of the dedicated work of one of your officers, Colin Vaughn, the individual responsible for that crime (Taher Taher) was arrested and agreed to a guilty plea in Judge Winkler's courtroom today. I found Officer Vaughn to be diligent, thorough, professional, and respectful throughout this process. Three other people were also robbed at gunpoint that morning in a crime spree by Mr. Taher. If it were not for Officer Vaughn and his colleagues, other crimes would certainly have been committed and possibly someone would have been seriously injured or killed. Knowing that the perpetrator will be incarcerated for many years helps me to move on and to regain some measure of security.

I am extremely grateful for Officer Vaughn and all other officers like him who really do make a difference. Thank you for all you do.

Sincerely,

Kevin J. Prendergast 956 Ludlow Avenue #6

Cincinnati, Ohio 45220-1029

Kenn floordengast

(513) 475-1579

Judge's Chambers United States Bistrict Court For the Southern Bistrict of Ghio 838 Potter Stewart U.S. Courthouse Cincinnati, Ghio 45202

S. Arthur Spiegel Senior Judge (513) 564-7620 Fax: (513) 564-7627

April 20, 2005

Chief Thomas H. Streicher, Jr. Cincinnati Police Division 310 Ezzard Charles Drive Cincinnati, OH 45214

Dear Chief Streicher:

Just a note to thank you and your organization for being there for us during the recent threat on our lives, that is mine, Ms. Kathleen Brinkman, former Assistant United States Attorney, and the FBI agent's family, based on the activity of Tony Erpenbeck. It was comforting to know that the Cincinnati Police Department was on the lookout and available, and particularly the way the Police Division handled the unusual situation that occurred several weeks ago at our home. It probably appeared on your blotter.

My wife, Louise, and family joins me in thanking you.

Sincerely,

. 4Arthur Spiegel (/



U.S. Department of Justice

Federal Bureau of Investigation

Office of the Director

Washington, D.C. 20535

April 18, 2005

Mr. Thomas H. Streicher, Jr. Chief of Police Cincinnati Police Division 310 Ezzard Charles Drive Cincinnati, OH 45214

Dear Baref Streicher:

It was good to see you while I was in Cincinnati. I am glad we were able to speak briefly at the breakfast meeting.

I wanted to take a moment to thank you for your outstanding cooperation and assistance during my visit. Your department was extremely helpful with security issues and in furnishing us an escort to facilitate our transit through the city. I appreciate the hard work of all of your personnel who were involved. Please convey to them my gratitude for everything they did on our behalf.

Sincerely yours,

Robert S. Mueller, III Director



JERRY E. ABRAMSON

CIVIL SERVICE BOARD POLICE MERIT BOARD MERIT BOARD

JEFF PREWITT
DIRECTOR/SECRETARY

April 6, 2005

LT PAUL BROXTERMAN

Dear Lt. Broxterman:

The Louisville Metro Police Merit Board and the Louisville Metro Police Department thanks you for your participation as an assessor for the 2005 Police Sergeant Assessment Center.

We appreciate your willingness to serve in such a critical role toward the success of the job simulation exercises. Your patience and diligence during the long, cold week is commended!

Please find enclosed your reimbursement check to cover some of the expenses incurred. A staff member opened your check to verify that the amount was correct. We submitted the request for reimbursement the same day you signed it and apologize for the delay.

Once again, thank you! We certainly hope that you'll be willing to serve again.

Sincerely,

Anne Russo Chief Examiner

Enclosure

cc: S. Greg Baker



April 12, 2005

30 E. Broad St., 17th Fl. Columbus, OH 43215-3428 Telephone: (614) 466-4320 Facsimile: (614) 466-5087 www.ag.state.oh.us

Colonel Thomas H. Streicher Cincinnati Police Department 310 Ezzard Charles Drive Cincinnati, Ohio 45210

Dear Colonel Streicher,

Thank you for designating Sharon Burger to attend "Finding Words Ohio", a forensic interview training program focused on child witnesses. During the week of March 7- 11, 2005, my office launched Finding Words Ohio in Columbus, at the Center for Child and Family Advocacy. This program is only available to prosecutors, law enforcement and social workers throughout Ohio and is offered in collaboration with the American Prosecutors Research Institute.

Late last year we launched a Statewide search for candidates to earn certification as Ohio's designated instructors to provide "Train The Trainers" to other members of Ohio's law enforcement. Our goal was to select a group of seven professionals who were the top in their field. We received numerous applications from across the state.

We are very proud to inform you that Sharon has been selected. Sharon has demonstrated to our selection committee that she was one of Ohio's leaders in the area of Child Abuse investigation. Sharon participated in the weeklong course last March and will be a part of our July and October courses as well. We were able to facilitate sending Sharon to Kansas for additional training in January 2005 to help prepare her for her tenure as a Finding Words Ohio instructor.

I want to personally thank you for allowing Sharon to be a Finding Words Ohio instructor and allowing her the time away from her work to provide this service to her fellow law enforcement, prosecutors, and our state's social workers. Your commitment to this program has helped to make Finding Words Ohio a premier forensic interviewing program in Ohio.

Very Truly, Yours,

Jim Petro



Department of Public Safety

Division of Police

James G. Jackson, Chief of Police

120 Marconi Boulevard P.O. Box 15009 Columbus, Ohio 43215-0009



April 12, 2005

Thomas Streicher, Chief Of Police Cincinnati Police Department 310 Ezzard Charles Drive Cincinatti, OH 45214

Chief Streicher,

Thank you for allowing Sergeant Murnan to travel to Columbus and participate in the CALEA Public Information Session. The positive comments that were made on behalf of our Division of Police are greatly appreciated. I would like to add that the professional appearance and demeanor of Sergeant Murnan reflect well on your agency.

I look forward to maintaining the positive relationship that exists between our agencies.

Sincerely,

Chief of Police

JGJ/tab



Cincinnati Police Chief Thomas H. Streicher Jr. 310 Ezzard Charles Drive Cincinnati, Ohio 45214

April 19, 2005

Dear Chief Streicher,

On April 18, 2005, U. S. Bank Regional Manager Catherine Myers had stopped at the Cookie Delicatessen located inside the 425 Walnut building. As she stood by the refrigerator selecting a yogurt, a subject later identified as Tekleab Gumtssa approached and grabbed her by the buttock. She moved away from the refrigerator and this subject followed and clutched her buttock a second time. This subject did the same to two other unidentified females. He then fled the building.

A report was made and the downtown walking officers that responded started an extensive search for this subject. The officers that responded were P.O. Maxwell (badge P310) and P.O. Staples (badge P77). In a matter of minutes, a lead was developed and suspect was apprehended. Catherine Myers the victim of this sexual imposition responded and immediately identified Tekleab Gumtssa as the heinous perpetrator of this odious offense.

These two officers are to be commended for their excellent response and resolution to this offense. The professionalism displayed and concern for the well being of the victim was beyond reproach. These officers did not stop there, the behavior of the suspect led the officers to contact a member of the Mental Heath Response Team and after an evaluation the subject was arrested. The officers interviewed several people and made painstaking effort to locate the other two victims all to no avail.

The efforts of your Department do not receive the accolades it should. On behalf of U. S. Bank I would like to thank your officers and you for the excellent protection they provide to the citizens of Cincinnati. My special thanks to Officer Maxwell and Staples for the excellent coverage and solution to this crime.

Respectfully,

Walter F. McAlpin Jr.

Regional Manager Corporate Security

U.S. Bank